



Audio Response Teller Main Menu

1. Account Balance & History
2. Perform Transfers & Withdrawals
3. Calculate Loan Payment
4. Special Services
5. Current Interest & Dividend Rates

Account Balance & History
<ol style="list-style-type: none"> 1. Current Balance 2. History of Deposits 3. History of Withdrawals 4. YTD Dividends & Interest 5. Cleared Draft Inquiry 6. List All Loans 7. Complete Account History
Current Balances
<ol style="list-style-type: none"> 1. Share Balance 2. Draft Balance 3. LOC Loan Balance 4. Balance Any Suffix 5. List All Loans
History of Deposits
<ol style="list-style-type: none"> 1. Direct Deposit – Share 2. All Deposits – Share 3. Direct Deposit – Draft 4. All Deposits – Draft 5. All Deposits – Any Suffix
History of Withdrawals
<ol style="list-style-type: none"> 1. W/D – Draft 2. ATM W/D – Savings 3. ATM W/D – Draft 4. ACH W/D – Savings 5. ACH W/D - Draft 6. All W/D – Any Suffix
Year to Date Interest & Dividends
<ol style="list-style-type: none"> 1. YTD Dividends – Share 2. YTD Dividends – Draft 3. YTD Interest – LOC Loan 4. YTD Dividend/Interest – Any
Cleared Draft Inquiry
<ol style="list-style-type: none"> 1. Draft Withdrawals 2. Single Cleared Draft

Perform Transfers & Withdrawals
<ol style="list-style-type: none"> 1. Perform Transfers 2. Perform Check Withdrawals
Perform Transfers
<ol style="list-style-type: none"> 1. Share to Draft 2. Draft to Share 3. LOC Advance to Draft 4. Transfer Between Suffixes 5. Transfers to Another Account
Check Withdrawals
<ol style="list-style-type: none"> 1. Check W/D – Share 2. Check W/D Draft 3. Check W/D – Any Suffix 4. Enter Stop Payment

Special Services
<ol style="list-style-type: none"> 1. Change PIN 2. Change Account 3. List All Loans 4. Enter Stop Payments

Credit Union Phone Numbers
<ul style="list-style-type: none"> • Telephone – 516-493-9400 • Fax – 516-493-9424 • Loans By Phone 24/7 – 866-682-0475 • Loan Department – 516-493-9400 x105 • IRA's – 516-493-9400 x105 • VISA Credit/Visa Debit/ATM/ Home Banking & Bill Payment Questions – 516-493-9400 x109 • Comments or Concerns – 516-493-9400 x109 • Website – www.wuhefcu.org

Note (Can be used from any menu):

- 9 – Play Help Message
- * - Back to Main Menu
- 0 – Transfer to Teller

To End Call Just Hang-Up

Thank You for Using Your
Credit Union