



**It's easy to score big with the WUHEFCU Member Rewards Playbook.**

**How do I qualify for the Member Rewards program?**

All WUHEFCU members with personal accounts qualify and are automatically enrolled in the program.

**How do I score?**

The scoreboard automatically assigns a value for each service used during a given month.

**How are levels determined?**

Each month we tally members' score and assign a current level.

Your level status (Rookie, All Star or Super Star) will fluctuate monthly since scores vary each month, based on your activity with WUHEFCU. Your statements will note your current status.



**CONTACT US:**

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 Fax: 516-493-9424  
 Email: [info@wuhefcu.org](mailto:info@wuhefcu.org)  
 Web: [www.wuhefcu.org](http://www.wuhefcu.org)

**BRANCH HOURS:**

Monday: 12 Noon to 7:00 PM  
 Tuesday - Thursday: 8:00 AM to 3:00 PM  
 Friday: 6:00 AM to 1:00 PM

**MAILING ADDRESS:**

WUHEFCU, 194 1st St., Mineola, NY 11501

**PHONE/FAX:**

Audio Response Teller (Telephone Banking)	516-493-9400
24/7 Call Center	866-363-9266
Loans by Phone 24/7	866-682-0475
Loan Department	516-493-9400 x105
Loan Department Fax	516-493-9416
Mortgages	800-892-6275
Collection Department	866-381-3790 or 516-493-9400 x109
WUHEFCU Teller Fax	516-493-9419
IRA Department	516-493-9400 x105
Establish/Change Debit Card PIN	800-757-9848
ATM & Debit Cards	516-493-9400 x106
Visa® Credit Cards	516-493-9400 x106
Home Banking & E-Bill Pay	516-493-9400 x109
Lost or Stolen Visa CREDIT Cards	800-682-6075
Lost or Stolen Visa DEBIT Cards	800-417-8715
Routing & Transit (ABA) #	221476691

**WUHEFCU Rewards**

**PLAYBOOK**

*Member Recognition Program*



*Rally your financial line-up*

*with WUHEFCU & score*

*exclusive benefits*



**Get in the Game!**

**WUHEFCU rewards members' performance**

The Rewards Playbook program is our way of thanking our members for being loyal WUHEFCU fans. Your continued support deserves to be rewarded with exclusive privileges and value-added opportunities such as reduced fees, financial incentives, exclusive perks and more! Thanks for being a part of team WUHEFCU!

*The way it works is easy.* We reward your performance every time you use WUHEFCU's products & services- the more you use, the more you score.

**There are 3 main levels. Here's the lineup:**

**Rookies** up to 250 score

**All Stars** 250-499 score

**Super Stars** 500+ score

**Special Levels:**

**Hall of Famers** (60+ years old)

**Draft Picks** (Ages 17-25 )

**Get in the Zone**

The Scoreboard *tracks your progress*. A score is assigned to each account type or service offered.

Your level will be calculated monthly based on your WUHEFCU activity and the earned benefits are immediately available. Your member benefits level will be displayed on your statement.

## WUHEFCU PLAYBOOK SCOREBOARD

SERVICE	Super Stars 500 +	All Stars 250-499	Rookies < 250	Draft Picks ages 17-25	Hall of Famers 60 +	ACCOUNT TYPE OR SERVICE	Score
						Score =	
Free Checking	✓	✓	✓	✓	✓	Share Draft/Checking	25
ATM/Debit Card	✓	✓	✓	✓	✓	Dividend Bearing Checking	75
Home Banking	✓	✓	✓	✓	✓	Additional Savings/Misc. Share/Club	10
Electronic Bill Pay	✓	✓	✓	✓	✓	Share Certificate	150
Audio Reponse (ART)	✓	✓	✓	✓	✓	IRA Accounts	75
Money Desk Top (Personal Money Management Tool)	✓	✓	✓	✓	✓	Money Market	75
Mobile Banking App	✓	✓	✓	✓	✓	Any Share Type with a NEGATIVE Balance	-250
Card Valet (Turn Debit Card on & Off)	✓	✓	✓	✓	✓	Combined Share Balance from \$5 to \$4,999	50
Notary Service	✓	✓	✓	✓	✓	Combined Share Balance from \$5,000 to \$24,999	100
Point of Sale Transactions (POS)	✓	✓	✓	✓	✓	Combined Share Balance over \$25,000	200
Account Alerts via Home Banking	✓	✓	✓	✓	✓	E-Pay Bill Payment (online Bill Paying)	25
Free Debit Card PIN Changes via 800-757-9848	✓	✓	✓	✓	✓	Home Banking	10
Signature Guarantee	Free	\$5	\$10	\$5	Free	Home Equity Loans/HELOCS/Mini-HE w/ balances	150
ATM/Shared Branching transactions/month	Unlimited	10	5	Unlimited	Unlimited	Other Loans	25
Remote Deposit Capture (RDC) deposits/month	Unlimited	5	3	5	Unlimited	Loan Delinquent 30 days more	-500
4 Counter Checks	\$2	\$5	\$10	\$2	\$2	Combined Loan Balance up to \$7,500	50
Instant issue Debit Card Replacement	\$15	\$25	\$35	\$15	\$15	Combined Loan Balance up to \$7,501 to \$15,000	100
Mailed ATM/Debit Card Replacement	\$5	\$10	\$15	\$5	\$5	Combined Loan Balance \$15,001 or more	250
Replacement Visa Credit Card	\$5	\$10	\$15	\$5	\$5	ATM Card	10
Certified Share Drafts (Checks)	\$5	\$10	\$15	\$10	\$5	VISA Debit Card	25
Credit Checks Payable to 3rd Party	\$5	\$10	\$15	\$5	\$5	VISA Credit Card	50
Holiday Club Withdrawal/Early Closeout	\$15	\$25	\$30	\$15	\$15	Deposits by Payroll Deduction or Direct Deposit	150
Money Orders	\$1	\$2.50	\$5	\$1	\$1	Audio Response (active)	10
Share Certificate Bonus	0.10%	0.05%	0%	0%	0.10%	Automatic Loan Payments	50
						Full Payroll Deposit (Instant Super Star)	500